

# MOAT HOUSE FACTS



This is your guide to The Moat House.

For anything else, just call  
reception on extension 0.

## Useful numbers

Reception 0 (7am - 9pm)  
Night service 302 (9pm - 7am)  
External line 9

## Wifi

Network: TLP\_Guests  
There is no password, simply select the  
network to be connected.

## Address

The Moat House, Lower Penkridge Road,  
Acton Trussell, Staffordshire, ST17 0RJ  
Tel: +44 (0)1785 712217

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# WELCOME

It is our pleasure to welcome you to The Moat House.

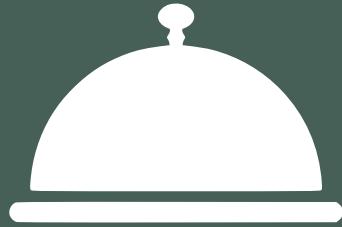
Located in the Staffordshire village of Acton Trussell, The Moat House has been owned by our family since 1955. At that time, our family were farmers by trade and the house was the base of our farm from the 1950s until 1988 when the decision was made to convert the farmhouse into a village pub and restaurant.

In the three decades that followed that decision we've extended the original farmhouse, which now houses our Lounge Bar and Colin Lewis Suite, to include our Orangery Restaurant, wedding and events facilities and 41 bedrooms.

We do hope you enjoy your stay with us and if there is anything you need during your time with us, please do not hesitate to speak to a member of the team.



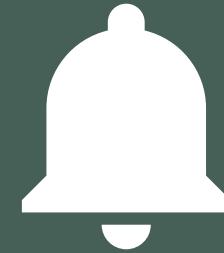
# BEDROOMS



## ROOM SERVICE

A menu for room service can be found in your room.

Please call reception on 0 (7am - 9pm) or night service on 302 (9pm - 7am) to order.



## WAKE-UP CALL

Please call reception on 0 to arrange a wake-up call



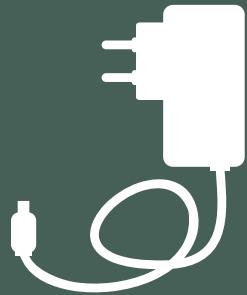
## TEA & COFFEE

Complimentary tea, coffee and biscuits are available in your room. If you would like fresh milk or require any additional items, please call reception on 0.



## CHECKOUT

Checkout is at 11am, but we are happy to store your luggage until you depart. If you need a late check-out, please call reception and we will do our best to accommodate you.



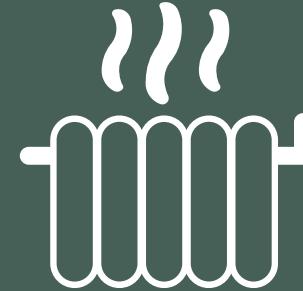
## AMENITIES

Mending kits, shower caps, dental kits, shaving kits, plug adapters and phone chargers are available from reception to use during your stay. Please note, if adapters and chargers are not returned on departure, a charge of £10 will be incurred.



## BATHROOM

A variety of Noble Isle products are provided to use throughout your stay. Please call reception on 0 if you require any additional items. Complimentary bathrobes and slippers are also available in our suites. Please note, you will be charged (£25 for bathrobes and £15 for slippers) if you decide to take these with you.



## HEATING

Heating in the bedrooms is automatically programmed to respond to the external temperature. Should you require any further assistance with the temperature of your bedroom please call reception on 0.



## HOUSEKEEPING

If you would like your room serviced please ensure you leave the 'Please service my room' hanger on your door. If this hanger is not on the door, housekeeping will not service your room. Please help us do our bit for the environment and reuse your towels wherever possible. If you require any additional items for your room or you need anything changing, please do not hesitate to call reception on 0.



## SMOKING

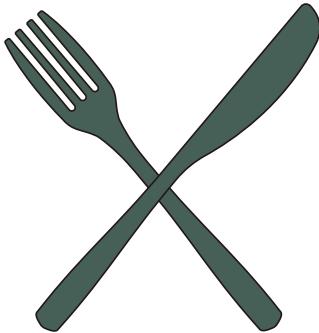
Smoking is not permitted anywhere inside The Moat House. Smoking is allowed outside the hotel on the ground floor. Please note a cleaning fee of £50 will be payable if there is evidence of smoking in the room.



## FIRE SAFETY

Please note the regulations and evacuation routes displayed on your room door, and take the time to read them carefully.

# STAYING AT THE MOAT HOUSE



## BAR & RESTAURANT SERVICE TIMES

### Bar:

Mon to Sat: 12pm-11pm  
Sun: 12pm-10:30pm

### Food:

#### Breakfast

Mon - Fri: 7-10:30am | Sat & Sun: 8-10:30am

#### Sandwiches & Sharers

Mon - Sat: 12-5:30pm

#### Afternoon Tea

Thur - Sat: 2:30pm-4:30pm

#### Main Menu

Mon - Sat: 12-2pm | 5:30-9pm

#### Sunday Menu

Sun: 12-8pm



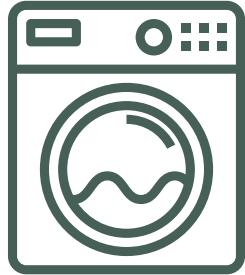
## DOGS

We welcome dogs in selected hotel rooms and the Lounge Bar. Dog treats, beds and bowls are available from reception. Please keep your dog on a lead throughout the hotel and grounds. The field, at the rear of the car park, is the only area of the grounds where dogs may be off their leads.



## ELECTRIC CAR CHARGING

Electric car charging facilities are available on the rear car park using POD Point. Simply download the POD Point from the App Store or Google Play Store, select the location and confirm the charge to begin charging.



## LAUNDRY

Laundry and dry cleaning services are available at an additional charge. Please contact reception on 0 for more information. Note that this service is not available on weekends or bank holidays.



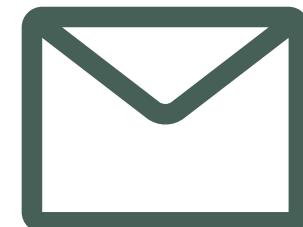
## LUGGAGE

If you require any assistance with your luggage ahead of your departure, please call reception on 0 and we'll gladly help.



## PARKING

Complimentary car parking is available for guests. Please note, the hotel does not take responsibility for any loss or damage to vehicles or their contents.



## POST

We can post letters for you at reception. Post is delivered to your room. Please let us know if you are expecting an urgent delivery.



## TAXIS

Due to our rural location, it is advisable to book your taxi in advance. We recommend using one of the following local companies:

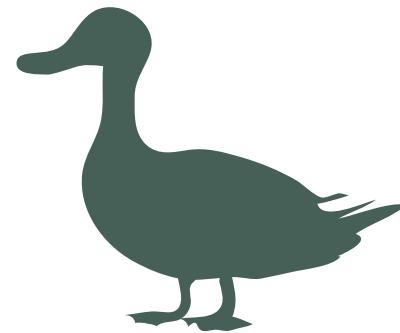
Casper Cars - 01785 712222

Westside - 01785 225588

Kaminski - 01785 603030

Smart Cars - 01785 247247

If you require any further assistance, please don't hesitate to contact reception on 0.



## WILDLIFE

We're fortunate to be surrounded by wildlife here at The Moat House. Whilst our resident ducks and moorhens are friendly, the swans can be very temperamental, especially when they are nesting, so please be cautious if you come into close contact with them.

# OUT & ABOUT



## PHARMACY

Lloyds Pharmacy, Rising Brook

Lloyds Pharmacy, 9 Burton Square, Stafford ST17 9LT  
+44 (0)1785 257820 <https://lloydspharmacy.com/>



## FLORIST

Lavender Florist

Atlantic House, Clay St, Penkridge, Stafford ST19 5AF  
+44 (0)1785 712711 <https://www.lavenderflorist.co.uk/>



## GOLF COURSES

Brocton Hall Golf Club

Sawpit Ln, Brocton, Stafford ST17 0TH  
+44 (0)1785 661901 <https://www.broctonhall.com/>

The Chase Golf & Country Club

Pottal Pool Road, Huntington, Stafford ST19 5RN  
+44 (0)1785 712888 <http://www.thechasegolf.co.uk/>



## SUPERMARKET

Co-op Penkridge

Co-op, Market St, Penkridge, Stafford ST19 5DH  
+44 (0)1785 712204 <https://www.midcounties.coop/>



## PETROL STATION

ESSO Tesco Express Stafford

Wolverhampton Rd, Stafford ST17 9DH  
<https://www.esso.co.uk/en-gb/find-station/esso-stafford-esso-tescostaffordexpress-100201013>



## GYMS

PureGym Stafford

Eccleshall Rd, Stafford ST16 2SL

+44 (0)345 013 3492

<https://www.puregym.com/gyms/stafford/>

Nuffield Health Cannock

East Cannock Road, Cannock WS12 1LU

+44 (0)1543 426531

<https://www.nuffieldhealth.com/gyms/cannock>



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<https://www.moathouse.co.uk/>

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Sandon, ST18 0DJ

+44 (0)1889 508331

<https://www.doganddoubletsandon.co.uk/>